OCS CONSULTING
ESTABLISHED 1984

POWERBUILDER APPLICATION SERVICES

SERVICE	SILVER	GOLD	PLATNIUM
Service establishment	✓	✓	✓
Helpdesk support (1st, 2nd, 3rd line)	✓	✓	✓
Tailored SLAs and call-offs	✓	✓	✓
Incident resolution	✓	✓	✓
Monitoring	✓	✓	✓
Your choice of off or on-site resolution		✓	✓
Application management & maintenance		✓	✓
3rd Party software support & maintenance		✓	✓
Tailored support procedures		✓	✓
Software configuration resolution		✓	✓
Code/data/performance issue resolution		✓	✓
Enhancement services		✓	✓
24/7, 365 support			✓
Full application replication			✓

Your choice – build the package that works for your specific requirements!

APPEON®

Trusted by global corporations and household brands for over 40 years

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POWERBUILDER APPLICATION SERVICES

WITH OVER 40 YEARS OF EXPERIENCE, OCS HAS A PROVEN TRACK RECORD OF SUPPORTING GLOBAL CORPORATIONS AND WELL-KNOWN BRANDS

Finding affordable, reliable PowerBuilder Application Services from external sources can prove challenging. Most can only provide support for one technology, while others won't commit to SLAs. Allow us to solve the problem, by utilising OCS' flexible PowerBuilder Application Services solution. Our PowerBuilder Application Services offer a diverse, flexible and full range of IT services ensuring your applications or platforms continue to meet your business needs.

- **Seamless service continuity**
  Matching risk, investment, and business benefit

- **Flexibility**
  Create the support package to suit your business needs, with any combination of 1st, 2nd, or 3rd line support

- **Help desk facilities**
  All services are one call/email away

- **Universal contract**
  Multiple services/tech under one

- **Location flexibility**
  Off-site or on-site follow up and resolution

- **Comprehensive skills base**
  Wide range of skilled consultants at your fingertips

- **Continuity of business & system knowledge**
  Nothing lost at the end of contract

- **Support effort may be expended to match business and IT demands**
  Ability to manage peaks and troughs

APPEON®

Which other technologies do we support?
- Java
- Microsoft
- SAS
- .NET
- Oracle
- Legacy
- VB6

And many more!

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